

# COVID-19 PRACTICES



## PREP THE DISPENSARY

- Identify items that need to be updated, fixed, and cleaned in the dispensary prior to opening.
- Clean and realign all eyewear samples.
- Repair any eyewear sample if needed for missing nose pads, slack temples and/or loose screws.
- Rearrange dispensing furniture to exercise social distancing placing chairs 6' apart.
- Install sneeze guards where applicable.
- Add no-touch hand sanitizer dispensers strategically around your office.
- Consider marking the floors with signage on how to flow through the office, and where appropriate waiting areas are for each section of your practice.
- Develop a frame try-on process that controls who is touching the frames from your boards. Gloved opticians should take sample frames from the boards and place in a dedicated tray for the patient. All of which can be disinfected directly after a patient visit.



## EYEWEAR SANITIZATION

- Sanitize all eyewear by washing in cool to lukewarm, soapy water for at least 20 seconds (use detergent such as Dawn).
- Use a clean microfiber cloth to dry the eyewear. Microfiber cloths should be machine washed after a few uses.
- The use of an ultrasonic bath, with minimal soap is optimal.
- Do not use rubbing alcohol, acetone, or disinfecting wipes to sanitize your eyewear. It may damage the eyewear's protective coatings.

## PATIENT EXPERIENCE



- Limit the number of patients in the dispensary at any given time.
- Escort patients to ensure items stay sanitized.
- Wear protective equipment for each new patient, such as face mask and gloves. At a minimum, wear a mask and wash hands thoroughly between patients.
- Have a discussion with a patient on their expectation, and what they are looking for during their visit. Be prepared to make eyewear styling recommendations. Explain to the patient that you will handle the eyewear on the boards to ensure everyone's safety and to keep the eyewear sanitized.
- Place selected eyewear styles that your patients would like to try on in a presentable tray.
- Allow your patient to try on the selected eyewear in a well lit area while practicing social distancing from all other staff and other patients.
- Once the appointment is concluded, all selected eyewear, presentation trays and mirrors, are to be washed in cool to lukewarm, soapy water for at least 20 seconds prior to returning to the boards.
- Sanitize all sneeze guards, dispensing tables and other touched surfaces prior to servicing the next patient.